



Topic Talks

Documentation

Health professionals are documenting care every day. The medico-legal and funding implications of poor documentation are many. This week we will focus on documentation.

Some facts:

- Recent research suggests that Australian nurses have a sound knowledge of documentation requirements. Documentation audits show this knowledge does not necessarily translate into practice (Daskein, 2020; Thi Thu Do, 2021)

- Documentation is an essential component of effective communication. Given the complexity of health care and the fluidity of clinical teams, healthcare records are one of the most important information sources available to clinicians. Undocumented or poorly documented information relies on memory and is less likely to be communicated and retained. This can lead to a loss of information, which can result in misdiagnosis and harm.

Let's talk

Suggested questions to ask yourself or your peers this week



How would you rate your level of understanding of this topic?

Watch a webinar, listen to a podcast, look at the websites. Learn something new.

How does your organisation describe the roles, responsibilities and expectations of the workforce regarding documenting information?

What processes are in place to ensure that complete, accurate and up-to-date information is recorded in the healthcare record and is accessible to clinicians?

Is there a quality activity waiting to happen here?

What are 2 new pieces of information you have learned about the topic this week?

Think about what you have learned. How can you use this learning going forward?

Loddon Mallee Activities and Resources



What's on the Web?



References:



Tuesdays@2 Webinar Series

Tuesday 30th March 2021

Webcast link: <https://youtu.be/TYWTRGgQuOI>

Speaker: Kerry-Anne Adair - BH Manager HIS Coding Services

Topic: Documentation

Webcasts:

College of Nurses Ontario (Jan 13, 2018) Documentation [22:27] <https://www.youtube.com/watch?v=CMYlMHnJx78>

HRSA (US) Documentation - Paper and Electronic: The basics and beyond [1:04:24] <https://www.youtube.com/watch?v=TBs60F6WXpw>

Hausmann Johnson Insurance (May 8, 2020) Documentation & Discipline [1:00:35] <https://www.youtube.com/watch?v=EhJnAzW8Jyo>

Podcasts:

FreshRN S1E7 If it wasn't documented it wasn't done [29:37] <https://www.freshrn.com/freshrn-podcasts-episode-007-documentation-for-nurses-show-notes/>

Web Sites:

[Australian Commission on Safety and Quality in Healthcare](https://www.safetyandquality.gov.au/standards/nsqhs-standards/communicating-safety-standard/documentation-information)
[Australian Nursing and Midwifery Federation](https://www.anmfnt.org.au/resources/importance-documentation)

- Australian Commission on Safety and Quality in Healthcare (2021) Documentation of Information. <https://www.safetyandquality.gov.au/standards/nsqhs-standards/communicating-safety-standard/documentation-information>
- Australian Nursing and Midwifery Federation NT. Importance of Documentation <https://www.anmfnt.org.au/resources/importance-documentation>
- Daskein, R., Moyle, W., Creedy, D. (2020) Aged-Care Nurses' knowledge of documentation: An Australian Perspective. Journal of Clinical Nursing 18:2087-2095
- Thi Thu Do, H., Edwards, H., Finlayson, K. (2021) Postoperative wound assessment documentation and acute care nurses' perception of factors impacting wound documentation: A mixed methods study. The international journal of clinical practice. 75:e13668